



# Trafilerie di Valgrehentino

## Management Policy (Quality, Environment, Safety, Energy)

Our firm, **TRAFILERIE DI VALGREGHENTINOS.p.A.**, strives for the utter fulfillment of all stakeholders, providing them with products matching specific requests; and we therefore mean to systemically manage all quality aspects, both as in products and service received by the client.

People are the founding element of our enterprise, making our workers' safety and health a primary aim in our activity.

Moreover, throughout the production process the management remains highly focused both on the environmental legislation and on wider aspects, such as the respect of our environment and a sensible exploitation of energy sources.

All these elements widen the reach of our activity, well beyond the mere economic aspect.

This set of interdependent objectives has led our firm to define a Management System, matching internationally legislated requirements, and to undergo a third-party certification process of such a System.

This manual constitutes a documented evidence of the Management System regarding:

- Quality, on the basis of the standard ISO 9001:2008
- Environment, on the basis of the standard ISO 14001:2004
- Energy, on the basis of the standard ISO 50001:2011
- Safety, on the basis of the standard ISO 18001:2007

The firm aims to adapt its human, economical, infrastructural and financial resources to upcoming needs.

We also aim to develop and maintain a constantly updated Management System, and to focus especially on:

- Evaluating with a proper method data and feedback received from clients and suppliers, in order to improve the service
- Providing quality products and services, in order to match all clients' needs and expectations, at extremely competitive prices, compared to the best and more loyal competitors.
- Evaluating environmental aspects throughout the production process
- Managing waste disposal, decreasing its amount and optimizing the recycling process. Fostering workers, third-party suppliers and suppliers' environmental sensibility. Keeping the environmental damage and pollution risk at its lowest.
- Constantly evaluating our firm's environmental impact, by using the BAT we can afford.
- Fostering a continuous reduction of energy consumption through a mindful energy planning project

The staff has to feel utterly involved in achieving such aims, and in the continuous success of the firm.

The management undertakes a consistent process of motivating, developing and training the staff.

Data provided by the Management System will be periodically analysed by the head office, in order to evaluate and improve the efficiency of this system.

Our firm's aims, described in this document, are constantly released among the staff by the person in charge of our Management System, through periodical communications.

The management manual, and all the relative documentation, has been written basing on the best working procedures: the result of the enterprise's long experience in this field. We can therefore proudly state that the Management System is understood, put into practice and supported by the whole staff.

General Manager